

Position: Senior Support Engineer**Experience Required: 4+ Years**

We are looking for an experienced Support Engineer who has expertise in Application Support, should be well versed in writing SQL queries and preferably from ERP/Retail domain.

Skills required:

- Excellent troubleshooting and analytical skills
- Problem solving skills: Ability to analyze a technical issue by phone, identify the root cause of the problem, and recommend a solution
- Exposure to 24x7 support environment
- Excellent spoken and written communication skills in English is must
- Microsoft SQL Server
- Able to write common TSQL (Like Select, Inserts, Joins, Unions, Triggers, Procedures, Functions, Cursors etc.)
- Able to read and analyze the SQL Profiler.
- Able to troubleshoot IIS Configuration.
- Able to troubleshoot windows service.
- ERP/ Retail Domain Experience (Would be an added advantage).