



Classroom Based Ivend Retail Enablement Program

March 25 – March 29, 2019 | Timings: 09:00 AM - 05:00 PM MYT

Session 1 - Introduction and background	Monday, Mar 25 2019
<ul style="list-style-type: none">• Introduction & background• Overview & Architecture• CitiXsys Knowledge Portal• Discussion on Implementation Best Practices for iVend Retail• Discussion on Business Process Documentation for setup and configuration• iVend Retail Installation	

Session 2 - Configurations and Master Data	Tuesday, Mar 26 2019
<ul style="list-style-type: none">• Enterprise Setup / Retail Profile / Currency / Denominations / Taxes• Numbering Series (Master Data / Documents)• Store Setup (Along with Warehouse In-transit, General & Retail)• Price List / Groups• Till Setup• Schedule Manager configuration• Sale and Line level attributes• POS / Hardware	

Session 3 - Backoffice Setup and Transactions	Wednesday, Mar 27 2019
<ul style="list-style-type: none">• Payment Types Setup• Product Group / Product• Matrix Products• UOM and UOM Group• Discount Resolution setup• Merchandise Hierarchy• Barcodes, label designing and masking• POS Transactions – Sale, Refund, Return, Manage Override,	

Classroom Based Ivend Retail Enablement Program

March 25 – March 29, 2019 | Timings: 09:00 AM - 05:00 PM MYT

Session 4 - Campaigns, Gift Cards, Coupons and Loyalty Setup	Thursday, Mar 28 2019
<ul style="list-style-type: none"> • Gift Cards, Coupons and iVend passes • Bonus Buys (promotions) and Bonus Buy hierarchy • Campaign Setup and Management • Loyalty Configuration and Plans • Loyalty Notifications - Mail and SMS • Loyalty Customer Portal • Mobile POS – Basic Setup & Configuration 	

Session 5 - Transactions – POS and Backoffice	Friday, Mar 29 2019
<ul style="list-style-type: none"> • Inventory Transactions including PO, GR, Stock Transfer Request, Shipment and Receipt • Sales/Special Order transactions including fulfilments, stock reservations, delivery • POS Transactions – Sale, Refund, Return, Manage Override, • Sales Process - Terminal POS • Transactions and fulfilment using Mobile POS • Till Management and EOD process • Reports & Scheduler / Dash board / Dash Board Designer 	

Certification	
<ul style="list-style-type: none"> • Implementation Certification – Phase I and Phase II 	